

# OptiPlex 7070 Tower

## Setup and Specifications



## Notes, cautions, and warnings

 **NOTE:** A NOTE indicates important information that helps you make better use of your product.

 **CAUTION:** A CAUTION indicates either potential damage to hardware or loss of data and tells you how to avoid the problem.

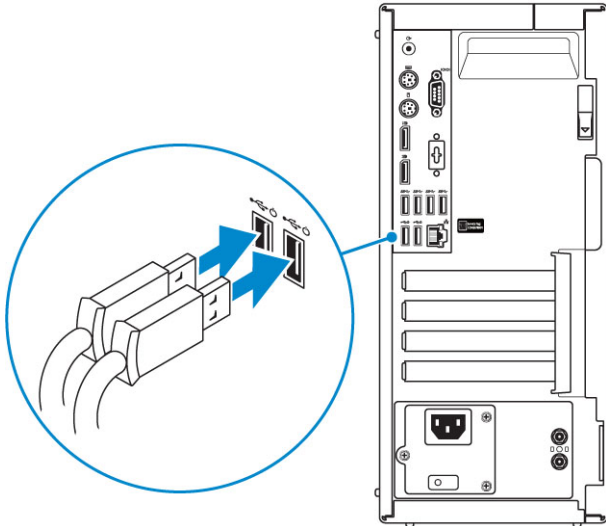
 **WARNING:** A WARNING indicates a potential for property damage, personal injury, or death.

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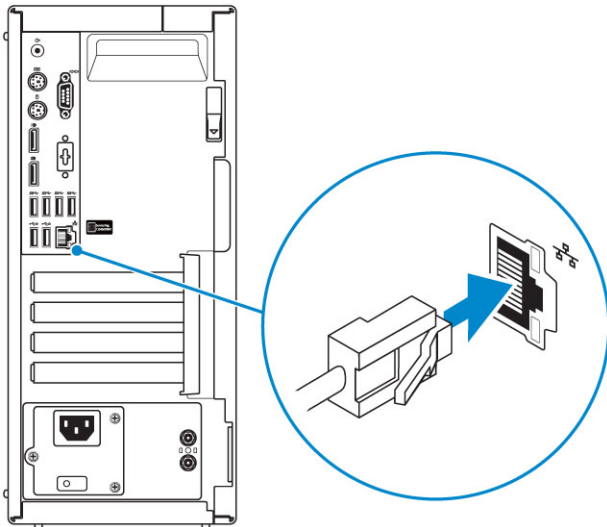
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# Set up your computer

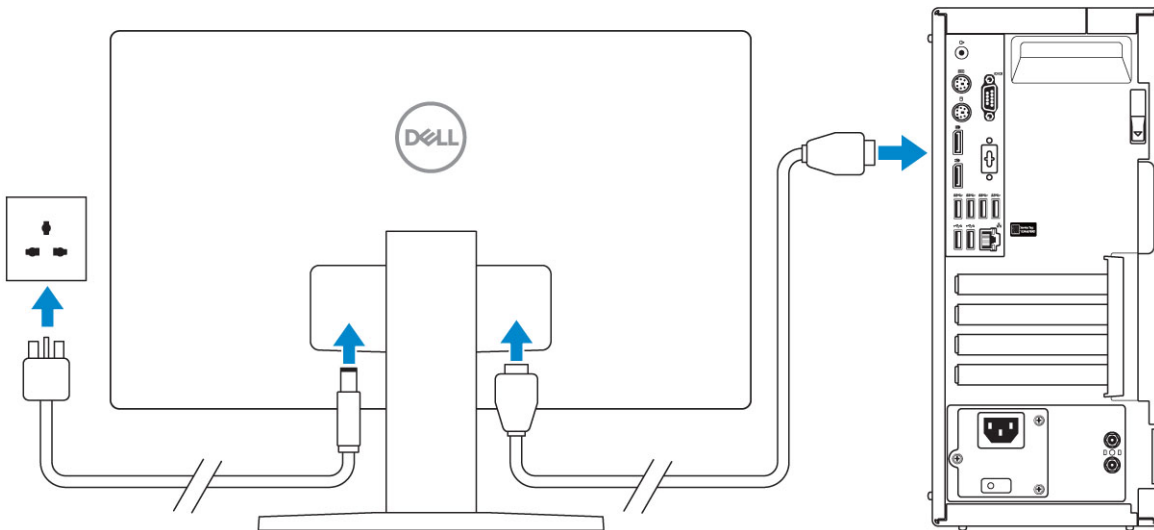
1. Connect the keyboard and mouse.



2. Connect to your network using a cable, or connect to a wireless network.

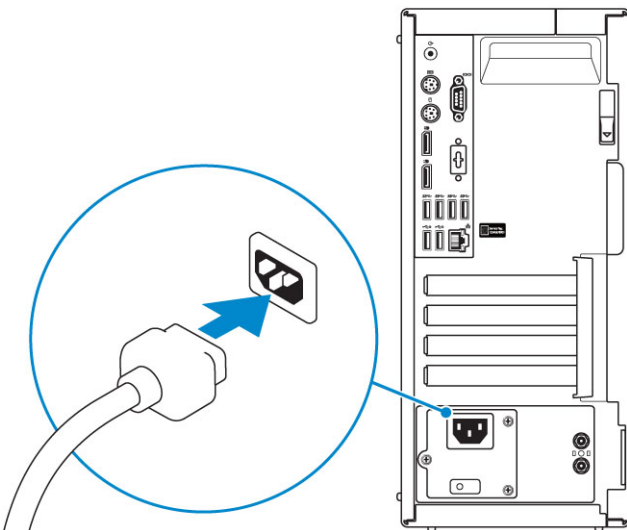


3. Connect the display.

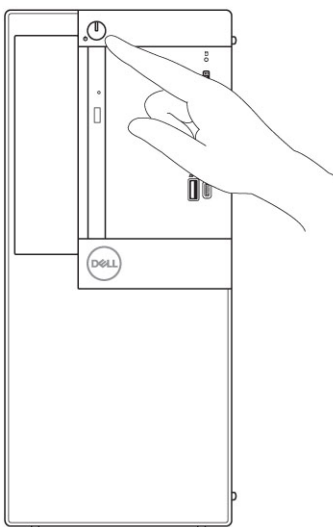


**i** **NOTE:** If you ordered your computer with a discrete graphics card, the HDMI and the display ports on the back panel of your computer are covered. Connect the display to the discrete graphics card.

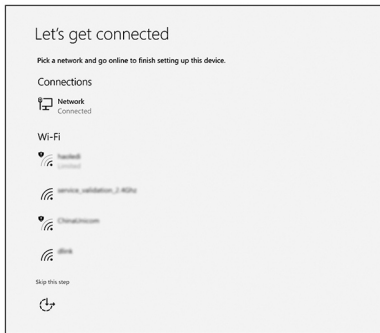
4. Connect the power cable.



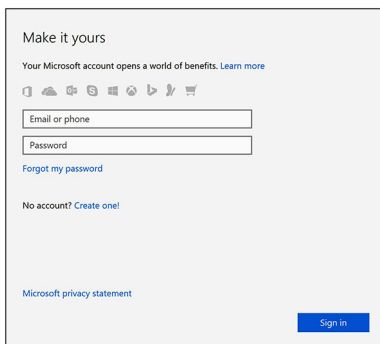
5. Press the power button.



6. Follow the instructions on the screen to finish Windows setup:  
a. Connect to a network.



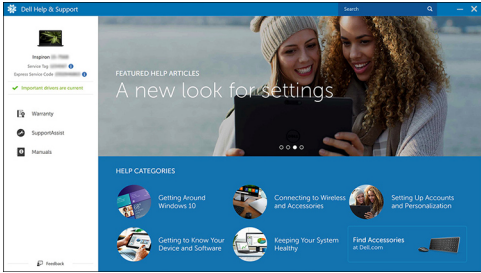



b. Sign-in to your Microsoft account or create a new account.



7. Locate Dell apps.

**Table 1. Locate Dell apps**

	<p>Register your computer</p>
	<p>Dell Help &amp; Support</p> 
	<p>SupportAssist — Check and update your computer</p>

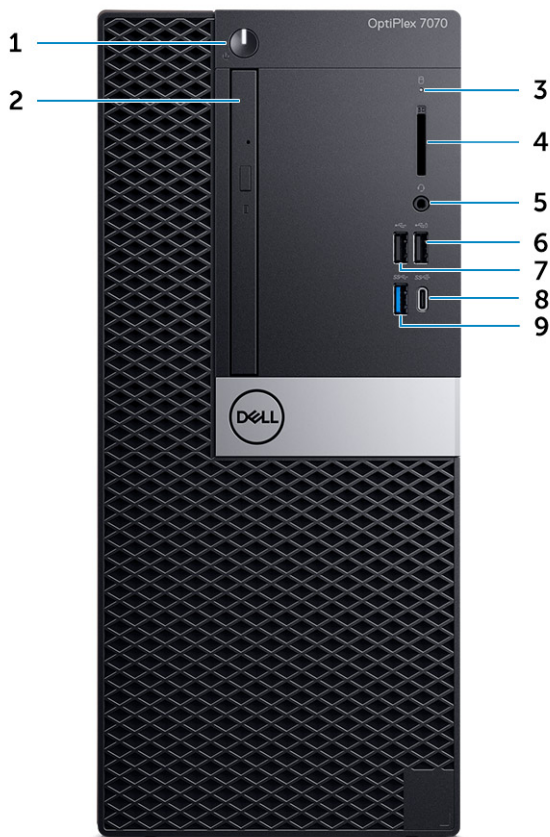
## Chassis

This chapter illustrates the multiple chassis views along with the ports and connectors and also explains the FN hot key combinations.

### Topics:

- [Front view](#)
- [Back view](#)

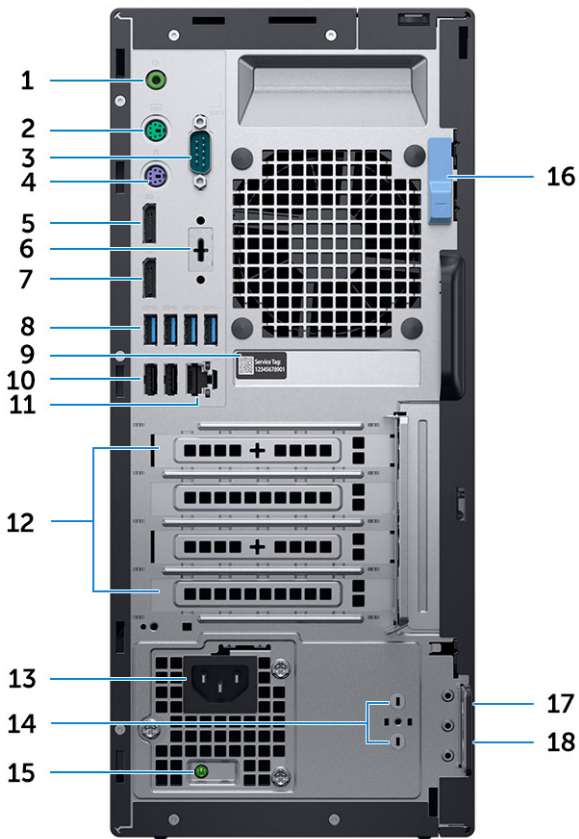
## Front view



1. Power button and power light
2. Optical drive (optional)
3. Hard drive activity light
4. Memory card reader (optional)
5. Headset/Universal audio jack port
6. USB 2.0 port with PowerShare (supports battery charge capability)
7. USB 2.0 port
8. USB 3.1 Gen 2 Type-C port with PowerShare
9. USB 3.1 Gen 1 port



# Back view



- |  |  |
|--|--|
| <ul style="list-style-type: none"> <li>1. Line-out audio port</li> <li>2. PS/2 port (Keyboard)</li> <li>3. Serial port</li> <li>4. PS/2 port (Mouse)</li> <li>5. DisplayPort</li> <li>7. DisplayPort</li> <li>9. Service tag label</li> <li>11. Network port</li> <li>13. Power connector port</li> <li>15. Power supply diagnostic light</li> <li>17. Kensington security cable slot</li> </ul> | <ul style="list-style-type: none"> <li>2. PS/2 port (Keyboard)</li> <li>4. PS/2 port (Mouse)</li> <li>6. DisplayPort/HDMI 2.0b/VGA/USB Type-C Alt-Mode (optional)</li> <li>8. USB 3.1 Gen 1 ports (4)</li> <li>10. USB 2.0 ports (2) (one supports, SmartPower On)</li> <li>12. Expansion card slots</li> <li>14. External SMA antenna connectors (optional)</li> <li>16. Release latch</li> <li>18. Padlock ring</li> </ul> |
|--|--|

# System specifications

**NOTE:** Offerings may vary by region. The following specifications are only those required by law to ship with your computer. For more information about the configuration of your computer, go to **Help and Support** in your Windows operating system and select the option to view information about your computer.

## Topics:

- [Processor](#)
- [Chipset](#)
- [Memory](#)
- [Storage](#)
- [Storage combinations](#)
- [Audio](#)
- [Video](#)
- [Communications](#)
- [Ports and connectors](#)
- [System board drive connectors](#)
- [Operating system](#)
- [Power supply](#)
- [Physical specifications](#)
- [Regulatory and environmental compliance](#)

## Processor

**NOTE:** Processor numbers are not a measure of performance. Processor availability subject to change and may vary by region/country.

**NOTE:** These are available offline only.

**Table 2. Processor**

<b>Intel Core Processors 9th Gen Core CPUs</b>
Intel Core i3-9300 (4 Core/ 8 MB Smart Cache/ 4 Threads/ Turbo Frequency up to 4.3 GHz/ TDP : 65 W)
Intel Core i3-9100 (4 Core/ 6 MB/ 4T/ up to 4.2 GHz/ 65 W)
Intel Core i5-9400 (6 Core/ 9 MB/ 6T/ up to 4.1GHz/ 65 W)
Intel Core i5-9500 (6 Core/ 9 MB/ 6T/ up to 4.4 GHz/ 65 W)
Intel Core i5-9600 (6 Core/ 9 MB/ 6T/ up to 4.6 GHz/ 65 W)
Intel Core i7-9700 (8 Core/ 12 MB/ 8T/ up to 4.7 GHz/ 65 W)
Intel Core i9-9900 (8 Core/ 16 MB/ 16T/ up to 4.9 GHz/ 65 W)
<b>Intel Core Processors 8th Gen Core CPUs</b>
Intel Core i3-8100 (4 Cores/ 6 MB/ 4T/ up to 3.6 GHz/ 65 W)
Intel Core i3-8300 (4 Cores/ 8 MB/ 4T/ up to 3.7 GHz/ 65W)
Intel Core i5-8400 (6 Cores/ 9 MB/ 6T/ up to 4.0GHz/ 65 W)
Intel Core i5-8500 (6 Cores/ 9 MB/ 6T/ up to 4.1GHz/ 65 W)

**Table 2. Processor (continued)**

Intel Core i5-8600 (6 Cores/ 9 MB/ 6T/ up to 4.3 GHz/ 65 W)
Intel Core i7-8700 (6 Cores/12 MB/ 12T/ up to 4.6 GHz/ 65 W)

## Chipset

**Table 3. Chipset specifications**

Type	Intel Q370
Non-volatile memory on chipset	Yes
BIOS configuration SPI (Serial Peripheral Interface)	256Mbit (32MB) located at SPI_FLASH on chipset
Trusted Platform Module (Discrete TPM Enabled)	24KB located at TPM 2.0 on chipset
Firmware TPM (Discrete TPM Disabled)	Available in select countries
NIC EEPROM	LOM configuration contained within SPI flash ROM instead of LOM e-fuse

## Memory

**Table 4. Memory specifications**

Minimum memory configuration	4 GB
Maximum memory configuration	64 GB
Number of slots	4 UDIMM
Maximum memory supported per slot	16 GB
Memory options	<ul style="list-style-type: none"> <li>● 4 GB - 1 x 4 GB</li> <li>● 8 GB - 1 x 8 GB</li> <li>● 8 GB - 2 x 4 GB</li> <li>● 16 GB - 1 x 16 GB</li> <li>● 16 GB - 2 x 8 GB</li> <li>● 32 GB - 2 x 16 GB</li> <li>● 32 GB - 4 x 8 GB</li> <li>● 64 GB - 4 x 16 GB</li> </ul>
Type	DDR4 DRAM Non-ECC memory
Speed	2666 MHz memory will perform at 2400 MHz on i3 processors

## Storage

**Table 5. Storage specifications**

Type	Form factor	Interface	Capacity
Solid-State Drive (SSD)	M.2 2280/ 2.5 inch	<ul style="list-style-type: none"> <li>● SATA AHCI, Up to 6 Gbps</li> </ul>	Up to 2 TB

**Table 5. Storage specifications (continued)**

Type	Form factor	Interface	Capacity
		<ul style="list-style-type: none"> <li>PCIe 3 x4 NVME, Up to 32 Gbps</li> </ul>	
Hard drive (HDD)	2.5 and 3.5 inch	SATA AHCI, Up to 6 Gbps	Up to 2 TB at 5400/7200 RPM
Self-encrypting Opal drive Hard-Disk Drive (SED HDD)	One 2.5 inch	SATA AHCI, Up to 6 Gbps	2.5 inch 500 GB at 7200 RPM
Optical drive	1 Slimline	SATA AHCI, Up to 6 Gbps	
Intel Optane Memory (Optional)	M.2	PCIe NVMe	16 GB

## Storage combinations

**Table 6. Storage combinations**

Primary/Boot drive	Secondary drive
M.2 Drive	None
M.2 Drive	2.5 inch HDD/ SSD
M.2 Drive	3.5 inch HDD
2.5 inch HDD/ SSD	None
2.5 inch HDD/ SSD	2.5 inch HDD/ SSD
3.5 inch HDD	2.5 inch HDD/ SSD
3.5 inch HDD	None
2.5 inch HDD with Intel Optane	None
2.5 inch HDD with Intel Optane	2.5 inch HDD/ SSD
3.5 inch HDD with Intel Optane	2.5 inch HDD/ SSD

## Audio

**Table 7. Audio specifications**

Controller	Realtek ALC3234
Type	Integrated
Speakers	Internal speaker (mono)
Interface	<ul style="list-style-type: none"> <li>AC511 Sound Bar (optional)</li> <li>Dell AX210CR USB Stereo speakers (optional)</li> <li>Dell 2.0 Speaker System - AE215 (optional)</li> <li>Dell 2.1 Speaker System - AE415 (optional)</li> <li>Dell Wireless 360 Speaker System - AE715 (optional)</li> <li>Dell Stereo Soundbar - AX510</li> <li>Dell Professional Soundbar - AE515</li> <li>Stereo headset/mic combo</li> </ul>

**Table 7. Audio specifications (continued)**

Internal speaker amplifier	2W (RMS) per channel
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## Video

**Table 8. Video**

Controller	Type	CPU Dependency	Graphics memory type	Capacity	External display support	Maximum resolution
Intel UHD Graphics 630	UMA	8th Generation Intel Core Processor i3, i5, i7	Integrated	Shared system memory	DisplayPort HDMI 1.4	VGA: 1920x1200 @60Hz HDMI : 2560x1600; 4096x2160 @60Hz DP:4096x2304 @60Hz
AMD Radeon R5 430	Discrete	NA	GDDR5	2GB	Two DP 1.2	1 display of 4K @ 60Hz
NVIDIA GeForce GT 730	Discrete	NA	GDDR5	2GB	3 displays with 1 or 2 DP of 1.2 ports	1 display of 2560x1600; 4096x2160 @60Hz
AMD Radeon RX 550	Discrete	NA	GDDR5	4GB	DP 1.4 Two mDP 1.4	1 display of 5K @ 60Hz . 3 displays 4K @ 60Hz
Dual AMD Radeon R5 430	Discrete	NA	GDDR5	2GB	Two DP 1.2	1 display of 4K @ 60Hz
NVIDIA GeForce GTX 1050	Discrete	NA	GDDR5	2GB	5 using 2, or 3 DP 1.4 ports	1 display of 8K @ 60Hz . 2 displays 4K @ 60Hz
Dual AMD Radeon RX 550	Discrete	NA	GDDR5	4GB	DP 1.4 Two mDP 1.4	1 display of 5K @ 60Hz . 3 displays 4K @ 60Hz

## Communications

**Table 9. Communications**

Network adapter	Intel i219-LM Gigabit Ethernet LAN 10/100/1000 (Remote Wake Up, PXE support and Intel Active Management Technology support)
Wireless	<ul style="list-style-type: none"> <li>Qualcomm QCA61x4A Dual-band 2x2 802.11ac Wireless with MU-MIMO + Bluetooth 4.2</li> <li>Intel Wireless-AC 9560, Dual-band 2x2 802.11ac Wi-Fi with MU-MIMO + Bluetooth 5</li> </ul>

## Ports and connectors

**Table 10. Ports and connectors**

Memory card reader	SD 4.0 memory card reader—optional
USB	<ul style="list-style-type: none"> <li>• One USB 3.1 Gen 2 Type-C port with PowerShare (front)</li> <li>• One USB 3.1 Gen 1 port (front)</li> <li>• Two USB 2.0 ports (one with PowerShare, supports battery charge capability) (front)</li> <li>• Four USB 3.1 Gen 1 ports (rear)</li> <li>• Two USB 2.0 ports (one supports SmartPower On) (rear)</li> </ul>
Security	Kensington security cable slot
Audio	<ul style="list-style-type: none"> <li>• One headset port/Universal audio jack (front)</li> <li>• One line-out port (rear)</li> </ul>
Video	<ul style="list-style-type: none"> <li>• Two DisplayPorts (rear)</li> <li>• DisplayPort/HDMI 2.0b/VGA/USB Type-C Alt-Mode (optional) (rear)</li> </ul>
Network adapter	One RJ-45 (10/100/1000) connector
Serial port	Serial port (optional) + PS/2 (rear)

## System board drive connectors

**Table 11. System board drive connectors**

M.2 Connectors	<ul style="list-style-type: none"> <li>• 1 - 2230/2280</li> <li>• 1 - 2230 (keyed to support Integrated or Discrete WiFi, Support Intel CNVi or USB2.0/PCIe)</li> </ul>
Serial ATA (SATA) connector	4 (one Gen2 port for ODD and the rest of the ports support Gen3)
PCIe X16 slot	1
PCIe X1 slot	1
PCI slot	1
PCIe X16 slot (wired x4) slot	1

## Operating system

**Table 12. Operating system**

Operating systems supported	<ul style="list-style-type: none"> <li>• Windows 10 Home (64-bit)</li> <li>• Windows 10 Pro (64-bit)</li> <li>• Windows 10 National Academic (64-bit)</li> <li>• Ubuntu 18.04 LTS (64-bit)</li> <li>• Neokylin v6.0 SP4 (China only)</li> </ul>
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## Power supply

**Table 13. Power supply**

Input Voltage	100-240 Vac
Input current (maximum)	4.2A
Wattage	<ul style="list-style-type: none"> <li>• 260W Bronze</li> <li>• 260W Platinum</li> </ul>

## Physical specifications

**Table 14. Physical system dimensions**

Chassis volume (liters)	14.77
Chassis weight (pounds / kilograms)	17.49/7.93

**Table 15. Chassis dimensions**

Height (inches / centimeters)	13.8/35
Width (inches / centimeters)	6.10/15.40
Depth (inches / centimeters)	10.80/27.40
Shipping weight (pounds / kilograms – includes packaging materials)	20.96/9.43

**Table 16. Packaging parameters**

Height (inches / centimeters)	13.19/33.50
Width (inches / centimeters)	19.40/49.40
Depth (inches / centimeters)	15.50/39.40

## Regulatory and environmental compliance

Product related conformity assessment and regulatory authorizations including Product Safety, Electromagnetic Compatibility (EMC), Ergonomics, and Communication Devices relevant to this product may be viewed at [www.dell.com/regulatory\\_compliance](http://www.dell.com/regulatory_compliance). The Regulatory Datasheet for this product is located at [http://www.dell.com/regulatory\\_compliance](http://www.dell.com/regulatory_compliance).

Details of Dell's environmental stewardship program to conserve product energy consumption, reduce or eliminate materials for disposal, prolong product life span and provide effective and convenient equipment recovery solutions may be viewed at [www.dell.com/environment](http://www.dell.com/environment). Product related conformity assessment, regulatory authorizations, and information encompassing Environmental, Energy Consumption, Noise Emissions, Product Materials Information, Packaging, Batteries, and Recycling relevant to this product may be viewed by clicking the Design for Environment link on the webpage.

**Table 17. Regulatory/Environmental Certifications**

	Tower	SFF	Micro
Energy Star 7.0/7.1 Compliant (Windows & Ubuntu)	Yes	Yes	Yes

**Table 17. Regulatory/Environmental Certifications (continued)**

	<b>Tower</b>	<b>SFF</b>	<b>Micro</b>
EPEAT 2018 Bronze Rated Configurations	Yes	Yes	Yes
NFPA 99 Leakage Current Spec (Dell ENG0011750)	Yes	Yes	Yes
TCO 8.0	Yes	Yes	Yes
BFR / PVC Free: (aka Halogen Free) : The system shall comply with the limits defined in Dell specification ENV0199 - BFR/CFR/PVC-Free Specification	No	No	Yes
California Energy Commission (CEC) MEPs - Internal PSU Requirements	Yes	Yes	No
Br/CL Reduction: Plastic parts above 25 grams shall not contain greater than 1000 ppm chlorine or greater than 1000 ppm bromine at the homogenous level. Following can be excluded: - Printed circuit boards, cable and wiring, fans, and electronic components Anticipated Required Criteria for EPEAT Revision Effective 1H 2018	Yes	Yes	Yes
Minimum 2% Post-Consumer Recycled (PCR) plastics as standard in product. Anticipated Required Criteria for EPEAT Revision Effective 1H 2018	Yes	No	No
Higher level % Post-Consumer Recycled (PCR) plastics in product: * DT, Workstations, Thin Clients - 10% * Integrated Desktop Computers (AIO) 15% (Anticipated 1 Optional point in the EPEAT Revision for higher level PCR)	Yes	No	No



# BIOS setup

**CAUTION:** Unless you are an expert computer user, do not change the settings in the BIOS Setup program. Certain changes can make your computer work incorrectly.

**NOTE:** Depending on the computer and its installed devices, the items listed in this section may or may not be displayed.

**NOTE:** Before you change BIOS Setup program, it is recommended that you write down the BIOS Setup program screen information for future reference.

Use the BIOS Setup program for the following purposes:

- Get information about the hardware installed in your computer, such as the amount of RAM and the size of the hard drive.
- Change the system configuration information.
- Set or change a user-selectable option, such as the user password, type of hard drive installed, and enabling or disabling base devices.

## Topics:

- [BIOS overview](#)
- [Entering BIOS setup program](#)
- [Navigation keys](#)
- [Boot menu](#)
- [System setup options](#)
- [Updating the BIOS](#)
- [System and setup password](#)
- [Clearing BIOS \(System Setup\) and System passwords](#)

## BIOS overview

The BIOS manages data flow between the computer's operating system and attached devices such as hard disk, video adapter, keyboard, mouse, and printer.

## Entering BIOS setup program

1. Turn on your computer.
2. Press F2 immediately to enter the BIOS setup program.

**NOTE:** If you wait too long and the operating system logo appears, continue to wait until you see the desktop. Then, turn off your computer and try again.


## Navigation keys

**NOTE:** For most of the System Setup options, changes that you make are recorded but do not take effect until you restart the system.

**Table 18. Navigation keys**

Keys	Navigation
Up arrow	Moves to the previous field.

**Table 18. Navigation keys (continued)**

Keys	Navigation
Down arrow	Moves to the next field.
Enter	Selects a value in the selected field (if applicable) or follow the link in the field.
Spacebar	Expands or collapses a drop-down list, if applicable.
Tab	Moves to the next focus area.  <b>NOTE:</b> For the standard graphics browser only.
Esc	Moves to the previous page until you view the main screen. Pressing Esc in the main screen displays a message that prompts you to save any unsaved changes and restarts the system.

## Boot menu

Press <F12> when the Dell logo appears to initiate a one-time boot menu with a list of the valid boot devices for the system. Diagnostics and BIOS Setup options are also included in this menu. The devices listed on the boot menu depend on the bootable devices in the system. This menu is useful when you are attempting to boot to a particular device or to bring up the diagnostics for the system. Using the boot menu does not make any changes to the boot order stored in the BIOS.

The options are:

- UEFI Boot:
  - Windows Boot Manager
- Other Options:
  - BIOS Setup
  - BIOS Flash Update
  - Diagnostics
  - Change Boot Mode Settings

## System setup options

 **NOTE:** Depending on the computer and its installed devices, the items listed in this section may or may not appear.

### General options

**Table 19. General**


Option	Description
System Information	Displays the following information: <ul style="list-style-type: none"> <li>• System Information: Displays <b>BIOS Version, Service Tag, Asset Tag, Ownership Tag, Ownership Date, Manufacture Date,</b> and the <b>Express Service Code.</b></li> <li>• Memory Information: Displays <b>Memory Installed, Memory Available, Memory Speed, Memory Channel Mode, Memory Technology, DIMM 1 Size, DIMM 2 Size, DIMM 3 Size, and DIMM 4 Size.</b></li> <li>• PCI Information: Displays <b>SLOT1, SLOT 2, SLOT 3, SLOT 4, SLOT5_M.2, SLOT6_M.2</b></li> <li>• Processor Information: Displays <b>Processor Type, Core Count, Processor ID, Current Clock Speed, Minimum Clock Speed, Maximum Clock Speed, Processor L2 Cache, Processor L3 Cache, HT Capable,</b> and <b>64-Bit Technology.</b></li> <li>• Device Information: Displays <b>SATA-0, SATA 4, M.2 PCIe SSD-0, LOM MAC Address, Video Controller, Audio Controller, Wi-Fi Device, and Bluetooth Device.</b></li> </ul>

**Table 19. General (continued)**

Option	Description
Boot Sequence	Allows you to specify the order in which the computer attempts to find an operating system from the devices specified in this list. <ul style="list-style-type: none"> <li>• <b>Windows Boot Manager</b></li> <li>• <b>ONboard NIC (IPV4)</b></li> <li>• <b>Onboard NIC (IPV6)</b></li> </ul>
Advanced Boot Options	Allows you to select the Enable Legacy Option ROMs option, when in UEFI boot mode. By default, this option is selected. <ul style="list-style-type: none"> <li>• <b>Enable Legacy Option ROMs</b>—Default</li> <li>• Enable Attempt Legacy Boot</li> </ul>
UEFI Boot Path Security	This option controls whether or not the system will prompt the user to enter the Admin password when booting a UEFI boot path from the F12 Boot Menu. <ul style="list-style-type: none"> <li>• <b>Always, Except Internal HDD</b>—Default</li> <li>• Always, Except Internal HDD and PXE</li> <li>• Always</li> <li>• Never</li> </ul>
Date/Time	Allows you to set the date and time settings. Changes to the system date and time take effect immediately.

## System information

**Table 20. System Configuration**


Option	Description
Integrated NIC	Allows you to control the on-board LAN controller. The option 'Enable UEFI Network Stack' is not selected by default. The options are: <ul style="list-style-type: none"> <li>• Disabled</li> <li>• Enabled</li> <li>• <b>Enabled w/PXE</b> (default)</li> </ul> <p> <b>NOTE:</b> Depending on the computer and its installed devices, the items listed in this section may or may not appear.</p>
Serial Port	Determines how the built-in serial port operates. Choose any one option: <ul style="list-style-type: none"> <li>• Disabled</li> <li>• <b>COM1</b> (default)</li> <li>• COM2</li> <li>• COM3</li> <li>• COM4</li> </ul>
SATA Operation	Allows you to configure the operating mode of the integrated hard drive controller. <ul style="list-style-type: none"> <li>• Disabled = The SATA controllers are hidden</li> <li>• AHCI = SATA is configured for AHCI mode</li> <li>• <b>RAID ON</b> = SATA is configured to support RAID mode (selected by default)</li> </ul>
Drives	Allows you to enable or disable the various drives on-board: <ul style="list-style-type: none"> <li>• <b>SATA-0</b></li> <li>• <b>SATA-1</b></li> <li>• <b>SATA-2</b></li> <li>• <b>SATA-3</b></li> <li>• <b>SATA-4</b></li> <li>• <b>M.2 PCIe SSD-0</b></li> </ul>

**Table 20. System Configuration (continued)**

Option	Description
Smart Reporting	This field controls whether hard drive errors for integrated drives are reported during system startup. The <b>Enable Smart Reporting option</b> is disabled by default.
USB Configuration	Allows you to enable or disable the integrated USB controller for: <ul style="list-style-type: none"> <li>● Enable USB Boot Support</li> <li>● Enable Front USB Ports</li> <li>● Enable Rear USB Ports</li> </ul> All the options are enabled by default.
Front USB Configuration	Allows you to enable or disable the front USB ports. All the ports are enabled by default.
Rear USB Configuration	Allows you to enable or disable the rear USB ports. All the ports are enabled by default.
USB PowerShare	This option allows you to charge the external devices, such as mobile phones, music player. This option is enabled by default.
Audio	Allows you to enable or disable the integrated audio controller. The option <b>Enable Audio</b> is selected by default. <ul style="list-style-type: none"> <li>● <b>Enable Microphone</b></li> <li>● <b>Enable Internal Speaker</b></li> </ul> Both the options are selected by default.
Dust Filter Maintenance	Allows you to enable or disable BIOS messages for maintaining the optional dust filter installed in your computer. BIOS will generate a pre-boot reminder to clean or replace the dust filter based on the interval set. <ul style="list-style-type: none"> <li>● <b>Disabled</b> (default)</li> <li>● 15 days</li> <li>● 30 days</li> <li>● 60 days</li> <li>● 90 days</li> <li>● 120 days</li> <li>● 150 days</li> <li>● 180 days</li> </ul>
Miscellaneous Devices	<ul style="list-style-type: none"> <li>● <b>Enable Secure Digital SD Card (default)</b></li> <li>● <b>Enable PCI Slot (default)</b></li> <li>● Secure Digital SD Card</li> <li>● Secure Digital SD Card Read-Only Mode</li> </ul>

## Video screen options

**Table 21. Video**

Option	Description
Primary Display	Allows you to select the primary display when multiple controllers are available in the system. <ul style="list-style-type: none"> <li>● <b>Auto</b> (default)</li> <li>● Intel HD Graphics</li> </ul> <p> <b>NOTE:</b> If you do not select Auto, the on-board graphics device will be present and enabled.</p>

# Security

**Table 22. Security**

Option	Description
Strong Password	This option lets you enable or disable strong passwords for the system. The option is disabled by default.
Password Configuration	Allows you to control the minimum and maximum number of characters allowed for a administrative password and the system password. The range of characters is between 4 and 32.
Password Bypass	<p>This option lets you bypass the System (Boot) Password and the internal HDD password prompts during a system restart.</p> <ul style="list-style-type: none"> <li>● <b>Disabled</b> — Always prompt for the system and internal HDD password when they are set. This option is enabled by default.</li> <li>● Reboot Bypass — Bypass the password prompts on Restarts (warm boots).</li> </ul> <p><b>NOTE:</b> The system will always prompt for the system and internal HDD passwords when powered on from the off state (a cold boot). Also, the system will always prompt for passwords on any module bay HDDs that may be present.</p>
Password Change	<p>This option lets you determine whether changes to the System and Hard Disk passwords are permitted when an administrator password is set.</p> <p><b>Allow Non-Admin Password Changes</b> - This option is enabled by default.</p>
UEFI Capsule Firmware Updates	This option controls whether this system allows BIOS updates via UEFI capsule update packages. This option is selected by default. Disabling this option will block BIOS updates from services such as Microsoft Windows Update and Linux Vendor Firmware Service (LVFS)
TPM 2.0 Security	<p>Allows you to control whether the Trusted Platform Module (TPM) is visible to the operating system.</p> <ul style="list-style-type: none"> <li>● TPM On (default)</li> <li>● Clear</li> <li>● PPI Bypass for Enable Commands</li> <li>● PPI Bypass for Disable Commands</li> <li>● PPI Bypass for Clear Commands</li> <li>● Attestation Enable (default)</li> <li>● Key Storage Enable (default)</li> <li>● SHA-256 (default)</li> </ul> <p>Choose any one option:</p> <ul style="list-style-type: none"> <li>● Disabled</li> <li>● Enabled (default)</li> </ul>
Absolute	<p>This field lets you Enable, Disable or Permanently Disable the BIOS module interface of the optional Absolute Persistence Module service from Absolute Software.</p> <ul style="list-style-type: none"> <li>● <b>Enabled</b> (default)</li> <li>● Disabled</li> <li>● Permanently Disabled</li> </ul>
Chassis Intrusion	<p>This field controls the chassis intrusion feature.</p> <p>Choose any one of the option:</p> <ul style="list-style-type: none"> <li>● <b>Disabled</b> (default)</li> <li>● Enabled</li> <li>● On-Silent</li> </ul>
OROM Keyboard Access	<ul style="list-style-type: none"> <li>● Disabled</li> <li>● <b>Enabled</b> (default)</li> <li>● One Time Enable</li> </ul>

**Table 22. Security (continued)**

Option	Description
Admin Setup Lockout	Allows you to prevent users from entering Setup when Admin password is set. This option is not set by default.
SMM Security Mitigation	Allows you to enable or disable additional UEFI SMM Security Mitigation protections. This option is not set by default.

## Secure boot options

**Table 23. Secure Boot**

Option	Description
Secure Boot Enable	Allows you to enable or disable Secure Boot feature <ul style="list-style-type: none"> <li>Secure Boot Enable</li> </ul> This option is not selected by default.
Secure Boot Mode	Allows you to modify the behavior of Secure Boot to allow evaluation or enforcement of UEFI driver signatures. <ul style="list-style-type: none"> <li><b>Deployed Mode</b> (default)</li> <li>Audit Mode</li> </ul>
Expert key Management	Allows you to manipulate the security key databases only if the system is in Custom Mode. The <b>Enable Custom Mode</b> option is disabled by default. The options are: <ul style="list-style-type: none"> <li><b>PK</b> (default)</li> <li>KEK</li> <li>db</li> <li>dbx</li> </ul> If you enable the <b>Custom Mode</b> , the relevant options for <b>PK, KEK, db, and dbx</b> appear. The options are: <ul style="list-style-type: none"> <li><b>Save to File</b>- Saves the key to a user-selected file</li> <li><b>Replace from File</b>- Replaces the current key with a key from a user-selected file</li> <li><b>Append from File</b>- Adds a key to the current database from a user-selected file</li> <li><b>Delete</b>- Deletes the selected key</li> <li><b>Reset All Keys</b>- Resets to default setting</li> <li><b>Delete All Keys</b>- Deletes all the keys</li> </ul> ⓘ <b>NOTE:</b> If you disable the Custom Mode, all the changes made will be erased and the keys will restore to default settings.

## Intel Software Guard Extensions options

**Table 24. Intel Software Guard Extensions**

Option	Description
<b>Intel SGX Enable</b>	This field specifies you to provide a secured environment for running code/storing sensitive information in the context of the main OS. Click one of the following options: <ul style="list-style-type: none"> <li>Disabled</li> <li>Enabled</li> <li><b>Software controlled</b>—Default</li> </ul>
<b>Enclave Memory Size</b>	This option sets <b>SGX Enclave Reserve Memory Size</b> Click one of the following options:

**Table 24. Intel Software Guard Extensions (continued)**

Option	Description
	<ul style="list-style-type: none"> <li>• <b>32 MB</b></li> <li>• <b>64 MB</b></li> <li>• <b>128 MB</b>—Default</li> </ul>

## Performance

**Table 25. Performance**

Option	Description
<b>Multi Core Support</b>	<p>This field specifies whether the process has one or all cores enabled. The performance of some applications improves with the additional cores.</p> <ul style="list-style-type: none"> <li>• <b>All</b>—Default</li> <li>• <b>1</b></li> <li>• <b>2</b></li> <li>• <b>3</b></li> </ul>
<b>Intel SpeedStep</b>	<p>Allows you to enable or disable the Intel SpeedStep mode of processor.</p> <ul style="list-style-type: none"> <li>• <b>Enable Intel SpeedStep</b></li> </ul> <p>This option is set by default.</p>
<b>C-States Control</b>	<p>Allows you to enable or disable the additional processor sleep states.</p> <ul style="list-style-type: none"> <li>• <b>C states</b></li> </ul> <p>This option is set by default.</p>
<b>Intel TurboBoost</b>	<p>Allows you to enable or disable the Intel TurboBoost mode of the processor.</p> <ul style="list-style-type: none"> <li>• <b>Enable Intel TurboBoost</b></li> </ul> <p>This option is set by default.</p>
<b>Hyper-Thread Control</b>	<p>Allows you to enable or disable the HyperThreading in the processor.</p> <ul style="list-style-type: none"> <li>• Disabled</li> <li>• <b>Enabled</b>—Default</li> </ul>

## Power management

**Table 26. Power Management**

Option	Description
AC Recovery	<p>Determines how the system responds when AC power is re-applied after a power loss. You can set the AC Recovery to:</p> <ul style="list-style-type: none"> <li>• Power Off</li> <li>• Power On</li> <li>• Last Power State</li> </ul> <p>This option is set to <b>Power Off</b> by default.</p>
Enable Intel Speed Shift Technology	<p>Allows you to enable or disable Intel Speed Shift Technology support. The option <b>Enable Intel Speed Shift Technology</b> is set by default.</p>

**Table 26. Power Management (continued)**

Option	Description
Auto On Time	Sets time to automatically turn on the computer. Time is kept in standard 12-hour format (hour:minutes:seconds). Change the startup time by typing the values in the time and AM/PM fields. <i>i</i> <b>NOTE:</b> This feature does not work if you turn off your computer using the switch on a power strip or surge protector or if <b>Auto Power is set to disabled</b> .
Deep Sleep Control	Allows you to define the controls when Deep Sleep is enabled. <ul style="list-style-type: none"> <li>● <b>Disabled (default)</b></li> <li>● Enabled in S5 only</li> <li>● Enabled in S4 and S5</li> </ul>
Fan Control Override	The option is not set by default
USB Wake Support	Allows you to enable the USB devices to wake the computer from standby mode. The option " <b>Enable USB Wake Support</b> " is selected by default
Wake on LAN/WWAN	This option allows the computer to power up from the off state when triggered by a special LAN signal. This feature only works when the computer is connected to AC power supply. <ul style="list-style-type: none"> <li>● <b>Disabled</b> - Does not allow the system to power on by special LAN signals when it receives a wake-up signal from the LAN or wireless LAN.</li> <li>● <b>LAN or WLAN</b> - Allows the system to be powered on by special LAN or wireless LAN signals.</li> <li>● <b>LAN Only</b> - Allows the system to be powered on by special LAN signals.</li> <li>● <b>LAN with PXE Boot</b> - A wakeup packet sent to the system in either the S4 or S5 state, that will cause the system to wake-up and immediately boot to PXE.</li> <li>● <b>WLAN Only</b> - Allows the system to be powered on by special WLAN signals.</li> </ul> This option is set to <b>Disabled</b> by default.
Block Sleep	Allows you to block entering to sleep (S3 state) in OS environment. This option is disabled by default.

## Post behavior

**Table 27. POST Behavior**

Option	Description
Numlock LED	Allows you to enable or disable the Numlock feature when your computer starts. This option is enabled by default.
Keyboard Errors	Allows you to enable or disable the keyboard error reporting when the computer starts. The option <b>Enable Keyboard Error Detection</b> is enabled by default.
Fast Boot	This option can speed up the boot process by bypassing some compatibility steps: <ul style="list-style-type: none"> <li>● Minimal — The system boots quickly, unless the BIOS has been updated, memory changed, or the previous POST did not complete.</li> <li>● Thorough — The system does not skip any steps in the boot process.</li> <li>● Auto — This allows the operating system to control this setting (this works only when the operating system supports Simple Boot Flag).</li> </ul> This option is set to <b>Thorough</b> by default.
Extend BIOS POST Time	This option creates an additional pre-boot delay. <ul style="list-style-type: none"> <li>● <b>0 seconds</b> (default)</li> <li>● 5 seconds</li> <li>● 10 seconds</li> </ul>
Full Screen Logo	This option will display full screen logo if your image match screen resolution. The option <b>Enable Full Screen Logo</b> is not set by default.
Warnings and Errors	This option causes the boot process to only pause when warning or errors are detected. Choose any one of the option:



**Table 27. POST Behavior (continued)**

Option	Description
	<ul style="list-style-type: none"><li>● <b>Prompt on Warnings and Errors</b> (default)</li><li>● Continue on Warnings</li><li>● Continue on Warnings and Errors</li></ul>

## Manageability

**Table 28. Manageability**

Option	Description
USB provision	This option is not selected by default.
MEBx Hotkey	This option is selected by default.

## Virtualization support

**Table 29. Virtualization Support**

Option	Description
Virtualization	This option specifies whether a Virtual Machine Monitor (VMM) can utilize the additional hardware capabilities provided by the Intel Virtualization technology. <ul style="list-style-type: none"><li>● <b>Enable Intel Virtualization Technology</b></li></ul> This option is set by default.
VT for Direct I/O	Enables or disables the Virtual Machine Monitor (VMM) from utilizing the additional hardware capabilities provided by the Intel Virtualization technology for direct I/O. <ul style="list-style-type: none"><li>● <b>Enable VT for Direct I/O</b></li></ul> This option is set by default.

## Wireless options

**Table 30. Wireless**

Option	Description
Wireless Device Enable	Allows you to enable or disable the internal wireless devices. The options are: <ul style="list-style-type: none"><li>● <b>WLAN/WiGig</b></li><li>● <b>Bluetooth</b></li></ul> All the options are enabled by default.

## Maintenance

**Table 31. Maintenance**

Option	Description
Service Tag	Displays the service tag of your computer.
Asset Tag	Allows you to create a system asset tag if an asset tag is not already set.

**Table 31. Maintenance (continued)**

Option	Description
	This option is not set by default.
SERR Messages	Controls the SERR message mechanism. This option is set by default. Some graphics cards require that the SERR message mechanism be disabled.
BIOS Downgrade	Allows you to flash previous revisions of the system firmware. <ul style="list-style-type: none"><li>• <b>Allow BIOS Downgrade</b></li></ul> This option is set by default.
Bios Recovery	<b>BIOS Recovery from Hard Drive</b> —This option is set by default. Allows you to recover the corrupted BIOS from a recovery file on the HDD or an external USB key. <b>BIOS Auto-Recovery</b> — Allows you to recover the BIOS automatically.
First Power On Date	Allows you the set Ownership date. The option <b>Set Ownership Date</b> is not set by default.

## System logs

**Table 32. System Logs**

Option	Description
BIOS events	Allows you to view and clear the System Setup (BIOS) POST events.


## Advanced configuration


**Table 33. Advanced configuration**

Option	Description
ASPM	Allows you to set the ASPM level. <ul style="list-style-type: none"><li>• Auto (default) - There is handshaking between the device and PCI Express hub to determine the best ASPM mode supported by the device</li><li>• Disabled - ASPM power management is turned off at all time</li><li>• L1 Only - ASPM power management is set to use L1</li></ul>

## Updating the BIOS

### Updating the BIOS in Windows

 **CAUTION:** If BitLocker is not suspended before updating the BIOS, the next time you reboot the system it will not recognize the BitLocker key. You will then be prompted to enter the recovery key to progress and the system will ask for this on each reboot. If the recovery key is not known this can result in data loss or an unnecessary operating system re-install. For more information on this subject, see Knowledge Article: <https://www.dell.com/support/article/sln153694>

1. Go to [www.dell.com/support](http://www.dell.com/support).
2. Click **Product support**. In the **Search support** box, enter the Service Tag of your computer, and then click **Search**.  
 **NOTE:** If you do not have the Service Tag, use the SupportAssist feature to automatically identify your computer. You can also use the product ID or manually browse for your computer model.
3. Click **Drivers & Downloads**. Expand **Find drivers**.
4. Select the operating system installed on your computer.

5. In the **Category** drop-down list, select **BIOS**.
6. Select the latest version of BIOS, and click **Download** to download the BIOS file for your computer.
7. After the download is complete, browse the folder where you saved the BIOS update file.
8. Double-click the BIOS update file icon and follow the on-screen instructions.  
For more information, see knowledge base article [000124211](https://www.dell.com/support/article/000124211) at [www.dell.com/support](https://www.dell.com/support).

## Updating the BIOS in Linux and Ubuntu

To update the system BIOS on a computer that is installed with Linux or Ubuntu, see the knowledge base article [000131486](https://www.dell.com/support/article/000131486) at [www.dell.com/support](https://www.dell.com/support).

## Updating the BIOS using the USB drive in Windows

**CAUTION:** If BitLocker is not suspended before updating the BIOS, the next time you reboot the system it will not recognize the BitLocker key. You will then be prompted to enter the recovery key to progress and the system will ask for this on each reboot. If the recovery key is not known this can result in data loss or an unnecessary operating system re-install. For more information on this subject, see Knowledge Article: <https://www.dell.com/support/article/sln153694>

1. Follow the procedure from step 1 to step 6 in [Updating the BIOS in Windows](#) to download the latest BIOS setup program file.
2. Create a bootable USB drive. For more information, see the knowledge base article [000145519](https://www.dell.com/support/article/000145519) at [www.dell.com/support](https://www.dell.com/support).
3. Copy the BIOS setup program file to the bootable USB drive.
4. Connect the bootable USB drive to the computer that needs the BIOS update.
5. Restart the computer and press **F12**.
6. Select the USB drive from the **One Time Boot Menu**.
7. Type the BIOS setup program filename and press **Enter**.  
The **BIOS Update Utility** appears.
8. Follow the on-screen instructions to complete the BIOS update.

## Updating the BIOS from the F12 One-Time boot menu

Update your computer BIOS using the BIOS update.exe file that is copied to a FAT32 USB drive and booting from the F12 One-Time boot menu.

**CAUTION:** If BitLocker is not suspended before updating the BIOS, the next time you reboot the system it will not recognize the BitLocker key. You will then be prompted to enter the recovery key to progress and the system will ask for this on each reboot. If the recovery key is not known this can result in data loss or an unnecessary operating system re-install. For more information on this subject, see Knowledge Article: <https://www.dell.com/support/article/sln153694>

### BIOS Update

You can run the BIOS update file from Windows using a bootable USB drive or you can also update the BIOS from the F12 One-Time boot menu on the computer.

Most of the Dell computers built after 2012 have this capability, and you can confirm by booting your computer to the F12 One-Time Boot Menu to see if BIOS FLASH UPDATE is listed as a boot option for your computer. If the option is listed, then the BIOS supports this BIOS update option.

**NOTE:** Only computers with BIOS Flash Update option in the F12 One-Time boot menu can use this function.


### Updating from the One-Time boot menu

To update your BIOS from the F12 One-Time boot menu, you need the following:

- USB drive formatted to the FAT32 file system (key does not have to be bootable)
- BIOS executable file that you downloaded from the Dell Support website and copied to the root of the USB drive
- AC power adapter that is connected to the computer

- Functional computer battery to flash the BIOS

Perform the following steps to perform the BIOS update flash process from the F12 menu:

 **CAUTION: Do not turn off the computer during the BIOS update process. The computer may not boot if you turn off your computer.**

1. From a turn off state, insert the USB drive where you copied the flash into a USB port of the computer.
2. Turn on the computer and press F12 to access the One-Time Boot Menu, select BIOS Update using the mouse or arrow keys then press Enter.  
The flash BIOS menu is displayed.
3. Click **Flash from file**.
4. Select external USB device.
5. Select the file and double-click the flash target file, and then click **Submit**.
6. Click **Update BIOS**. The computer restarts to flash the BIOS.
7. The computer will restart after the BIOS update is completed.

## System and setup password


**Table 34. System and setup password**

Password type	Description
System password	Password that you must enter to log in to your system.
Setup password	Password that you must enter to access and make changes to the BIOS settings of your computer.

You can create a system password and a setup password to secure your computer.

 **CAUTION: The password features provide a basic level of security for the data on your computer.**

 **CAUTION: Anyone can access the data that is stored on your computer if it is not locked and left unattended.**

 **NOTE:** System and setup password feature is disabled.

## Assigning a system setup password

You can assign a new **System or Admin Password** only when the status is in **Not Set**.

To enter the system setup, press F12 immediately after a power-on or reboot.


1. In the **System BIOS** or **System Setup** screen, select **Security** and press Enter.  
The **Security** screen is displayed.
2. Select **System/Admin Password** and create a password in the **Enter the new password** field.  
Use the following guidelines to assign the system password:
  - A password can have up to 32 characters.
  - At least one special character: ! " # \$ % & ' ( ) \* + , - . / : ; < = > ? @ [ \ ] ^ \_ ` { | }
  - Numbers 0 through 9.
  - Upper case letters from A to Z.
  - Lower case letters from a to z.
3. Type the system password that you entered earlier in the **Confirm new password** field and click **OK**.
4. Press Esc and save the changes as prompted by the pop-up message.
5. Press Y to save the changes.  
The computer restarts.

## Deleting or changing an existing system setup password

Ensure that the **Password Status** is Unlocked (in the System Setup) before attempting to delete or change the existing System and/or Setup password. You cannot delete or change an existing System or Setup password, if the **Password Status** is Locked.

To enter the System Setup, press F12 immediately after a power-on or reboot.


1. In the **System BIOS** or **System Setup** screen, select **System Security** and press Enter.  
The **System Security** screen is displayed.
2. In the **System Security** screen, verify that **Password Status** is **Unlocked**.
3. Select **System Password**, update, or delete the existing system password, and press Enter or Tab.
4. Select **Setup Password**, update, or delete the existing setup password, and press Enter or Tab.

 **NOTE:** If you change the System and/or Setup password, reenter the new password when prompted. If you delete the System and/or Setup password, confirm the deletion when prompted.

5. Press Esc and a message prompts you to save the changes.
6. Press Y to save the changes and exit from System Setup.  
The computer restarts.

## Clearing BIOS (System Setup) and System passwords

To clear the system or BIOS passwords, contact Dell technical support as described at [www.dell.com/contactdell](http://www.dell.com/contactdell).

 **NOTE:** For information on how to reset Windows or application passwords, refer to the documentation accompanying Windows or your application.

# Software


This chapter details the supported operating systems along with instructions on how to install the drivers.

## Topics:

- [Downloading Windows drivers](#)

## Downloading Windows drivers

1. Turn on the .
2. Go to **Dell.com/support**.
3. Click **Product Support**, enter the Service Tag of your , and then click **Submit**.

 **NOTE:** If you do not have the Service Tag, use the auto detect feature or manually browse for your model.

4. Click **Drivers and Downloads**.
5. Select the operating system installed on your .
6. Scroll down the page and select the driver to install.
7. Click **Download File** to download the driver for your .
8. After the download is complete, navigate to the folder where you saved the driver file.
9. Double-click the driver file icon and follow the instructions on the screen.

## System device drivers

Verify if the system device drivers are already installed in the system.

- System devices
    - ACPI Fan
    - ACPI Fan
    - ACPI Fan
    - ACPI Fan
    - ACPI Fan
    - ACPI Fixed Feature Button
    - ACPI Power Button
    - ACPI Processor Aggregator
    - ACPI Thermal Zone
    - CannonLake LPC Controller (Q370) - A306
    - CannonLake PCI Express Root Port #4 - A33B
    - CannonLake PCI Express Root Port #6 - A33D
    - CannonLake SMBus - A323
    - CannonLake SPI (flash) Controller - A324
    - CannonLake Thermal Subsystem - A379
    - Composite Bus Enumerator
    - Dell Diag Control Device
    - Dell System Analyzer Control Device
    - High Definition Audio Controller
    - High precision event timer
    - Intel(R) Management Engine Interface
    - Intel(R) Power Engine Plug-in
    - Intel(R) Serial IO GPIO Host Controller - INT3450
    - Intel(R) Serial IO I2C Host Controller - A368
    - Intel(R) Xeon(R) E3 - 1200/1500 v5/6th Gen Intel(R) Core(TM) Gaussian Mixture Model - 1911
    - Microsoft ACPI-Compliant System
    - Microsoft System Management BIOS Driver
    - Microsoft UEFI-Compliant System
    - Microsoft Virtual Drive Enumerator
    - Microsoft Windows Management Interface for ACPI
    - Microsoft Windows Management Interface for ACPI
    - Microsoft Windows Management Interface for ACPI
    - Microsoft Windows Management Interface for ACPI
    - Microsoft Windows Management Interface for ACPI
    - NDIS Virtual Network Adapter Enumerator
    - Numeric data processor
    - PCI Express Root Complex
    - PCI standard host CPU bridge
    - PCI standard RAM Controller
    - PCI-to-PCI Bridge
    - Plug and Play Software Device Enumerator

## Serial IO driver

Verify if the drivers for Touchpad, IR camera, and keyboard are installed.

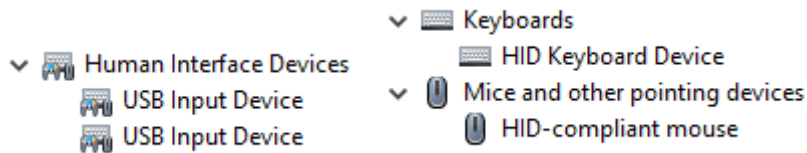
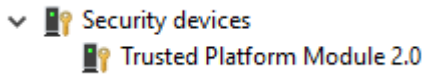


Figure 1. Serial IO driver

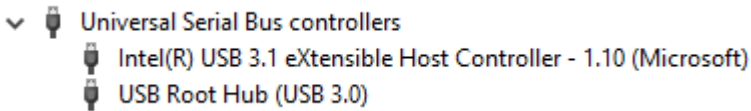
## Security drivers

Verify if the security drivers are already installed in the system.



## USB drivers

Verify if the USB drivers are already installed in the computer.



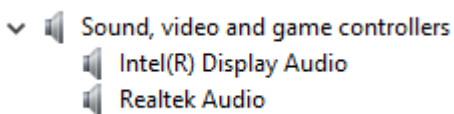
## Network adapter drivers

Verify if the Network adapter drivers are already installed in the system.



## Realtek Audio




Verify if audio drivers are already installed in the computer.





## Storage controller

Verify if the storage control drivers are already installed in the system.


- ▼  Storage controllers
  -  Intel(R) Chipset SATA/PCIe RST Premium Controller
  -  Microsoft Storage Spaces Controller
  -  USB Attached SCSI (UAS) Mass Storage Device

# Getting help

## Topics:

- [Contacting Dell](#)

## Contacting Dell

 **NOTE:** If you do not have an active Internet connection, you can find contact information on your purchase invoice, packing slip, bill, or Dell product catalog.

Dell provides several online and telephone-based support and service options. Availability varies by country and product, and some services may not be available in your area. To contact Dell for sales, technical support, or customer service issues:

1. Go to **Dell.com/support**.
2. Select your support category.
3. Verify your country or region in the **Choose a Country/Region** drop-down list at the bottom of the page.
4. Select the appropriate service or support link based on your need.